



Child Development Home Complaint

Name of Provider Rebecca Poyser	County Polk	
Care Address 14510 maple Dr	City urbandale	Zip Code 50322
Mailing Address same	City	Zip Code
Phone 240/3777	Email	

Date of Complaint: February 16, 2015

Date of Visit: February 17, 2015

- ☐ Scheduled ☒ Unannounced ☐ N/A
☐ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found
☐ N/A

RECOMMENDATION FOR REGISTRATION:

- ☒ NO CHANGES to registration status recommended
☐ REVOCATION of Registration

CATEGORY OF CARE:

- ☐ Category A
☒ Category B
☐ Category C (with no co-provider)
☐ Category C (with co-provider)

Summary of Complaint:

driving the children to personal appointments, and not properly supervising the children

Rule Basis and Findings of Complaints:

110.5(9)a

Resolution and Action Required:

A conversation with the provider was conducted, and the complaint was discussed. The complaint addressed the issue of transportation of day care children. The complaint was made to DHS, and forwarded to the child care inspection unit. The provider stated she has a policy of transporting day care children, all the parents were made aware of the policy, and signed forms approving the policy. The provider has appropriate child restraint equipment in the vehicle. DHS does not restrict the transportation of children. The provider has had problems with one family about the transportation issue, and the child no longer attends. The

home and files were inspected, and meets all DHS requirements. The provider has a history of compliance with previous DHS inspections.

Consultant's Signature Terry Petersen	Date 2/18/15
Supervisor's Signature C. Mark Chappelle	Date 02/24/2015